



## Safe and Secure

### KEY FACTS

No programs are installed on the practice medical system or its server

Uses NHS approved data extraction process (MIQUEST)

No direct connection to the GP Medical System; IMPACT will not change any data in the medical system

Secure licensing prevents access by unauthorised viewers

Configured to work with all major GP medical systems - approximately 95% of UK Practices

Safety and security is critical to our products and services. Best practice standards regarding patient confidentiality and safety are paramount and are employed in all our programme design and implementation.

Occasionally we are asked by a Practice or PCT for further information about the safety and security of using IMPACT. The following information provides some reassurances which you may find helpful.

To ensure consistent and safe operation of the PC and GP medical system:

- Our toolkits do not interfere with Windows operating system configurations
- We do not install any programs or alter any 'drivers' or settings on your Practice medical system or server (IMPACT has a very "low footprint").
- IMPACT uses a Microsoft Office Access file and help files that are placed on a Windows workstation and not on the server. The installation consists of a set of files copied into a set of folders on the workstation. The entire installation can subsequently be removed by the simple deletion of these folders.
- IMPACT does not directly connect to the Practice medical system - it cannot and will not change any data in the medical system.
- IMPACT obtains its data via MIQUEST queries run on the GP medical system in the normal way. MIQUEST is the NHS approved data extraction process used by all accredited GP medical systems. As such you are using an existing system that the practice may also be using for this purpose.
- Our Licence Key system ties the IMPACT database to the machine onto which it is installed and user-name/password protection prevents unauthorised viewing or use.

OSKIS support and remote assisted delivery services use Caldicott compliant connections and services utilised in the NHS and by other leading NHS IT suppliers.

Practice experience indicates that OSKIS toolkits are consistently reliable. A complete training and support package is available to ensure users enjoy a smooth and efficient operation.

For further information please contact our support team on 0800 587 4035.